



George Kutty Sebastian

Contact

Address:
Sharjah

Phone:
971-50-9516429

E-mail:
njallacattu@yahoo.com

Designation
Manager – IT

Educational Qualification

Diploma in Electronics & Communication Engineering – Bangalore University (1991 – 95)

Professional Certifications:

- ✓ ITIL®
- ✓ PMP®
- ✓ MCSE®
- ✓ CCNA®
- ✓ CCNP®
- ✓ Acronis®

✓ Professional Summary

Dedicated and skilled IT professional with a comprehensive 16-year track record in a Fitness based Retail, Sports & Hospitality Industry. Adept in leading large scale IT operations, with proven expertise in managing and directing complex technology projects based on infrastructure modernization, and multi-location IT systems. Proficient in a wide range of IT disciplines, including Domain and Network Administration, Disaster Recovery and Helpdesk Management. Extensive experience in configuring and managing Cisco and HP switches while ensuring Network Security, availability, and scalability.

Demonstrated success in overseeing Active Directory and Exchange Administration to ensure the seamless operation of critical IT infrastructure. Experienced in Vendor Management, Budgeting, and aligning technology solutions with business strategies to drive operational efficiency and growth. Skilled in IT Governance, Compliance, and Risk Management, fostering a secure and compliant IT environment. Known for building high-performing teams, implementing strategic IT plans, and integrating innovative technologies that support organizational objectives. An influential leader with a focus on delivering cost-effective solutions while maintaining high standards of service delivery and operational excellence.

Key Competencies:

- ✚ Domain and Network Administration
- ✚ Disaster Recovery Planning and Execution
- ✚ Helpdesk Management and Support
- ✚ Configuration and Management of Cisco, HP & Ruijie Switches. Sophos Firewall and Endpoints
- ✚ Active Directory and Exchange Administration
- ✚ Strategic IT Planning, Implementation, Troubleshooting and Problem Resolution
- ✚ Security.
- ✚ Best Practices and Compliance
- ✚ Collaborative Team Leadership
- ✚ Effective Communication and Stakeholder Management

Work Experience

September 2007 Till present

LAND MARK HOSPITALITY, FITNESSFIRSTMENA- Dubai

Position: Manager- IT,

Responsibilities and Activities:

• Strategic Network Management:

Oversee the implementation, planning, support, and management of projects to enhance the general network infrastructure.

Provide effective leadership to direct reports and the broader IT team, ensuring comprehensive support, guidance, and motivation.

Manage the IT budget, leading value-for-money initiatives, and overseeing all aspects of expenditure and efficiency.

• Collaborative Team Leadership:

Collaborate closely with the Head of Infrastructure to achieve strategic, corporate, departmental, and personal objectives.

Champion flexibility, supportiveness, and professionalism within the team.

Professional Skillsets:

- ✓ Strategic Network Management
- ✓ Collaborative Team Leadership
- ✓ Data Protection and Compliance
- ✓ Supplier and Contractor Management
- ✓ Network and Security Implementation
- ✓ Project Management
- ✓ IT Governance
- ✓ Cost Containment / Budgeting
- ✓ Performance Management
- ✓ Network Architecture LAN/WAN
- ✓ Vendor Management
- ✓ SLA & Contract Negotiations
- ✓ Training and Support Specialist

• Data Protection and Compliance:

Act as the company's data protection champion, offering advice, support, and delivering effective training and awareness programs. Develop and enforce departmental infrastructure and regulatory compliance standards, including the creation of IT policies and procedures.

• Supplier and Contractor Management:

Effectively manage relationships with external suppliers and contractors, ensuring the delivery of contract terms.

Proactively handle companies' Annual Maintenance Contracts (AMC).

• Network and Security Implementation:

Implement and manage firewalls and Virtual Private Networks (VPNs) for connecting offices.

Design and configure wireless networks.

Ensure the security of networks, systems, and servers, including backup and disaster recovery planning.

• Digital Media and Technology Implementation:

Implement and support First Media Group digital screens across all locations.

Lead the implementation of Motorola RFS & Ruijie Wi-Fi infrastructure.

Oversee the setup of 800 FITNESS Call Center with KoKo & 3CXSoftware.

Establish and manage CCTV implementation across Fitness First Clubs.

• Regional Expansion and Support:

Provide IT implementation and support to all Fitness First clubs in Jordan, Bahrain, KSA, and Qatar.

Successfully set up and manage over 75+ Fitness First clubs across the GCC region.

• Performance Management and Initiatives:

Implement performance management initiatives, including KPI tracking, appraisals, and corrective actions as needed.

Key Achievements:

• Orchestrated the successful setup of 75+ Fitness First Clubs across the GCC.

• Implemented an 800 FITNESS Call Center with KoKo & 3CXSoftware.

• Led the regional implementation of Motorola RFS & Ruijie Wi-Fi infrastructure.

• Managed the implementation of CCTV systems across Fitness First Clubs.

References

Available upon request.