



PRAVEEN RAWAT

FOOD & BEVERAGE CAPTAIN

CONTACT

+971509034745
rawat1001praveen@gmail.com
Al quoz 2, Dubai, UAE

SKILLS

- Flexibility
- Leadership
- Product Knowledge
- Safety & Sanitation
- Employee Relations
- Quality Assurance
- Decision Making
- Problem Solving
- Customer Service
- Effective Communication
- Public Relations

LANGUAGES

- English
- Hindi

REFERENCES

Mr. Sumesh Kumar
Outlet Manager
Novotel, Ibis & Adagio premium
Phone: +971 56 553 1399
Email: sumesh.kumar@accor.com

Mr. Ariel Lucero
Food & Beverage Supervisor
Novotel, Ibis & Adagio premium
Phone: +971 50 674 7037
Email: ariel.lucero@accor.com

PROFILE

Seeking career as responsible is an organization that entrusts me to perform challenging assignments that would in turn organization grow successfully and the experience of which enable to grow professionally and personally. Responsible for operating F&B assigned, monitoring and ensuring F&B service operations are running smoothly. Organizing duty roster of service staff, inventory, training maintaining SOP for quality.

WORK EXPERIENCE



Food & Beverage Captain Dec 2022 to present
Novotel, Ibis & Adagio premium cluster Dubai, UAE

- Prepare drink orders for guests according to specified recipes using measuring systems.
- Store food, beverages, and equipment properly.
- Balance cash receipts.
- Order or requisition liquors and supplies.
- Supervise the work of bar staff and other bartenders

Waiter Nov 2021 to Dec 2022
Novotel, Ibis & Adagio premium cluster Dubai, UAE

- Taking care of everything from taking orders to serving food and payments.
- Proactively learn new seasonal food and cocktail menus to provide guests with up-to-date information on menu and specials. Serving food and beverages in a professional manner with high levels of customer service

F & B Supervisor Feb 2018 to July 2020
Lite Bite Food Pvt. Ltd IGI T3 Airport (Emirates Lounge) India

- Plan, supervise and control various operations, working closely and supporting the food and beverage manager.
- Anticipate guest's needs, respond promptly, acknowledge all guests and resolve complaints, ensuring guest satisfaction.
- Constant effective communication with managers and supervisors regarding any guest or staff issues.
- Maintain excellent product knowledge, prepare weekly staff rosters, conduct service briefings. Ongoing menu and beverage training as well as developing regular tests.
- Monitor staff breaks and general time keeping. Manage waiters, barman and runners by ensuring the smooth running of the floor and that duties are carried out in a professional and timeous manner.

Senior CSA Feb 2018 to July 2020
Add Lounge Services Pvt. Ltd. IGI T3 (Emirates Lounge), India

- To assist in mis-en-place and lounge layout, ensuring compliance with hygienic food preparation and handling, storage and sanitation.
- Ensure that all guests' requests and queries are responded to promptly and effectively and an exceptional service is delivered to guests at all times.
- Deal with guest complaints in a friendly and efficient manner, ensuring guest satisfaction at all times and ensure that any guest complaints and comments are reported to the management.
- Support the kitchen staff as and when required and in accordance with hygiene and safety regulations, ensuring that all front of house and guest areas are well maintained at all times.
- Any other duties as directed by the manager or other member of the management team.

CSA

Jun 2013 to Nov 2014

Club Mahindra Holiday on Hills Resort Pvt. Ltd, India

- Taking orders of customers, creating staff schedule, greeting guests, accommodating special requests.
- Solving customers complaint, taking care of daily and monthly inventories, ordering supplies and making sure that dining area is well organized and clean.

Job Trainee F&B cum receptionist

Sep 2011 to Dec 2011

Tarika's Jungal Retreat At Chail, India

- Responsible for answering all telephone calls and prioritizing them.
- Directly involved in the order taking and order placing process while dealing with guest requests and orders, courteously, efficiently and promptly.
- All day cash and credit card payment report. Greeting guest with courtesy.



EDUCATION

B.Sc Catering Science and Hotel Management

Jun 2009 to July 2012

Suvena International Institute of Management Studies / Ooty

- F&B Services.
- Food production.
- Front office Training.