



SIMOM JOHN

SUMMARY

Hardworking, detailed oriented committed to providing quality service. Tracking records and managed store Leadership to improve store outlook. Highly motivated committed with JOB detail work with 12 years of experience. Skilled working under pressure and adapting to new situations and challenges to enhance the organisation.

WORK EXPERIENCE

Nesma & Partners Saudi Arabia

2022 - 2024

Logistics Camp Operations & Store Management

Handling daily& monthly store inventries by Physically and Systematically. Handling daily in's and out's store matriel and Equipment. Managed store operations with team members and giving the good work to company with daily detailed report. Handling the Camp operations and facilities, responsibilities in work site support services, food and service of multi nationals. Ability to handle Camp accommodation, providing high quality functional accommodation services to approximately 9000 occupant's / residents comprising of different nationalities and different culture backgrounds. Ability to Lead and train international and national staff. Problem solving and analytical skills negotiation skills and technical knowledge to help assure compliance with Project operations requirements. Ensure the site, camp facilities, safety, kitchen, dinning hall, house keeping, Laundry, recreation, transportation and maintenance are in good working order and organised at all time.

New York Coffee Pakistan

2014-2021

Restaurant Manager

Coordinating daily front of the house and of the house Restaurant Operations. Preparing daily and weekly staff rotation according to work schedule to the business needed. Daily ordering for the food items according to the per level and weekly ordering for food and non food items from the warehouse. Active on daily reporting to upper Management and Head Office by Email or other communication tools. Maintain daily wastage sheet and Efficiency sheet in system reporting to upper Management. Ensure that each customer receives outstanding service by providing a friendly environment, which includes greeting and acknowledges every customer maintaining outstanding standards solid product knowledge and all other aspects of the customer. Motivating team members and sale members to get the good business and give the good service to every single customer. Train new and current staff on proper customer service and achieve sale target. Active role inventories management, ordering food quantities stock in out monthly inventories, daily staff attendance and payroll

Del Frio Pakistan

2009-2014

Shift Manager

Handling overall supervision of Restaurant Operations. Communication with staff and Chef, Coordinate with Restaurant Manager and General Manager. Assign Restaurant station to staff members. Assign opening and closing duties to staff members, assist with opening duties, checking tables for accurate setting, dinning of lights etc. Assist quality of service is maintained. Check public restroom for cleanliness, checking dinning area Chairs, tables and waiting area.

CONTACT

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Nationality : Pakistani

Marital Status : Married

EDUCATION

INTERMEDIATE

COURSE

- Digital marketing Facebook & Instagram

EXPERTISE

- Management
- Team Management
- Communication
- Customer Relation
- Negotiation
- Problem Solving
- Leadership
- Attention to Detail

LANGUAGES

- Urdu
- English